

Summary of Proposed Mitigation Measures

Affected Groups	Potential Difficulties	Proposed Mitigation Measures
Residents affected by Redevelopment		
Owners (Projects led by private developers)	<ul style="list-style-type: none"> • Rehousing arrangement • Concerns on being deceived • Fragmented ownership rendering it difficult to assemble titles for joint sale 	<ul style="list-style-type: none"> • Provide services to facilitate negotiation • Provide information on redevelopment, community liaison and case follow-up services • Efficient use of resident’s organisations as a communication platform for social cohesion
Owners (Projects led by Urban Renewal Authority (“URA”))	<ul style="list-style-type: none"> • Rehousing arrangement • Vulnerable groups who rely on rental income are concerned on compensation and relocation issues 	<ul style="list-style-type: none"> • Promote “Elderly Domestic Owner-Landlords Compassionate Allowance” • Expand the “Elderly Domestic Owner-Landlords Compassionate Allowance” to other needy groups • The Flat-for-Flat (“FFF”) Scheme provides domestic owner-occupiers affected by the URA's redevelopment projects with an alternative option to cash compensation. The eligible owners can purchase and move in to the FFF flats upon completion. During the construction period of FFF, the URA and Social Service Teams can assist the affected residents on rehousing arrangement
Tenants (Projects led by private developers)	<ul style="list-style-type: none"> • Rehousing arrangement • Problems on child changing school 	<ul style="list-style-type: none"> • Provide useful information to the affected families • Offer emotional support to the affected students and parents
Tenants (Projects led by URA)	<ul style="list-style-type: none"> • Rehousing arrangement • Problems on child changing school 	<ul style="list-style-type: none"> • Strengthen the publicity for the URA policies • Provide useful information to the affected families

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	<ul style="list-style-type: none"> Lack of understanding of the URA policies 	<ul style="list-style-type: none"> Offer emotional support to the affected students and parents
Elders	<ul style="list-style-type: none"> Some elders who have difficulties in adapting to a new environment and experiencing a deterioration of health and social functioning 	<ul style="list-style-type: none"> The abovementioned proposed mitigation measures for owners and tenants can also applied to elders Assist the rehousing elders in adapting to the new environment
New Arrivals	<ul style="list-style-type: none"> Majority of children are studying in Kowloon City District and may have difficulties in adapting to new environment 	<ul style="list-style-type: none"> Strengthen the support of the social welfare organisations serving new arrivals Offer emotional support to the affected students and parents
Ethnic Minorities (EM)	<ul style="list-style-type: none"> Tenants of low income have difficulties to find another affordable dwelling Commonly work in urban area and prefer to live near the workplaces to save transport expenditure Strong attachment to local EM centres and/or religious premises (e.g. mosque), not easy to adapt to a new community Discrimination by local owners who are unwilling to rent house to minorities Lack of knowledge on individual rights and interests Communication barriers 	<ul style="list-style-type: none"> Strengthen promotion among the minorities regarding their rights and interests with regard to urban renewal Translate publicity materials Be cultural sensitive when choosing location and approaches for promotion Provide social services and assistance, employ people who speak minority languages and are familiar with their cultures Help maintain the existing social network, connection with EM community centers in the vicinity and assist in participation in religious activities Set up an information and service center for EM to assist them to adopt to the new environment and be included in the community Offer interpretation services to EM

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Rooftop occupants	<ul style="list-style-type: none"> Given that rooftop squatters are illegal, the rights of the occupants are less protected in the redevelopment process 	<ul style="list-style-type: none"> Promote the existing mitigation measures to rooftop occupants Strengthen emotional support Widen publicity channel
Residents Affected by Rehabilitation		
Owners	<ul style="list-style-type: none"> Limited understanding of rehabilitation measures Financial burden 	<ul style="list-style-type: none"> Offer consultation services on maintenance to local stakeholders Educate residents on issues of building rehabilitation by making reference to local examples

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Affected Operators		
Vehicle Repair Industry in To Kwa Wan Area	<ul style="list-style-type: none"> Worry about the future livelihood Having difficulties to find another premises in the same district 	<ul style="list-style-type: none"> Recommending Planning Study Consultant to identify relocation site for operating vehicle repair business in a multi-storey building in Kowloon or New Territories (with good accessibility, e.g. Tsuen Wan & Kwai Chung)
Catering in Nga Tsin Wan Road, Lung Tong Area	<ul style="list-style-type: none"> Lack of car parking spaces 	<ul style="list-style-type: none"> Recommend Planning Study Consultant to follow up issues of lack of car park
Funeral related Industry in Hung Hom Area	<ul style="list-style-type: none"> Limited operating hours of public furnace Burning joss paper on streets leading to environmental hygiene problems Insufficient parking spaces for hearses in the area 	<ul style="list-style-type: none"> Recommend the Planning Study Consultant to follow up work on enhancement of public furnace service and provision of more parking spaces for hearses

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Jewellery Industry in Hung Hom Area	<ul style="list-style-type: none"> • Improve community facilities and increase community attraction 	<ul style="list-style-type: none"> • Recommend the Planning Study Consultant to follow up work on community facilities improvement and environmental issues